O CISL ADULT PROGRAMS ENROLLMENT AGREEMENT (January 1, 2024- December 31, 2024)

#### THIS ENROLLMENT AGREEMENT IS REQUIRED BY THE STATE OF CALIFORNIA

PERSONAL INFO	RMATIO	Ν		Exactly as it appe	ars on your	passport:			
Name	□ Mr.								
	□ Ms. Last			First				Middle	
Address	Apt/House			Street			City		
(Permanent)		State or Provin	се		code			Coun	try
Email Address									
Telephone				Country of Citizenship					
Date of Birth (e.g. January 20, 1982)	Month:	Day:	Year:	City of Birth				ountry f Birth	
Emergency Contact Name				Telephone			Co	ountry	
Relationship				Email Address					
How did you hear	about CIS	?							
Will you need an l- checked yes, be su with printing instru Are you transferrir Local address for l	ure to inclu actions. ng from an	ude a copy of yo other school?	ur passport and	d your financia	l stateme	nt with your	application	n. Your I-20 w	vill be emailed to you
PROGRAM INFO	RMATION			N					
CISL Location	🗆 San D	<b>iego</b> 636 Broadway	, Suite 210 San Die	ego, CA 92101		Number of	Weeks		
Start Date	Month:	Day:	Year:	End	Date	Month:	Day:	Year:	
Morning Courses	<b>s -</b> 20 less	ons/16.67 clock	hours per wee	ek (9:00 a.m	12:40 p.r	n.)			
		<b>Cambridge As</b> <i>Which specialty course</i> <i>ie: FCE, etc.)</i>		h: 🗆 IELTS Tes	at Prep	ep Premier Program:		Which specie	<b>ty Courses</b> Ilty course would you prefer? r Engineers,Aviation English, eta
Afternoon Electi	<b>ves* -</b> 8 le	ssons / 6.67 clo	ck hours per w	veek (1:30 p.m	3:10 р	.m.)			
🗌 Business Englist	h	🗌 FCE	p.m.	English for Academic Purposes				No Afternoon Elective	
Conversational English CAE p.m.		p.m.	(EAP)						
* All F-1 students enrol	lled only in a	20-lesson course will	be placed in the PL	US option.The PL	JS option in	cludes a weekly	study hall and	is required to m	aintain their visa status.
Supplemental Pro	ograms								
Academic Year Program Pathway Program		way Program	Career English			Family English			
Private Lessons (	one lesson	is 50 minutes)							
How many private	lessons do	you want per w	eek? 🗆 5 🛛	10 other:	Ge	eneral? 🗌 yes	s □ no P	Premier? 🔲 y	es 🔲 no
CISL Online Opt	ions								

## ARRIVAL & DEPARTURE INFORMATION

Date of Arrival	Month:	Day:	Year:	Time of Arrival			
Airline				Flight No.			
Would you like CISL to arrange a transfer service between the airport and your accommodation?							
☐ Yes: ☐ Individ		•		•	<b>No</b> airport transfer is requested		
* For airport transfer pr	icing informat	ion, go to: cisl.edu/cisl-s	tudent-life/airport-trans	fers			
ACCOMMODATION							
Would you like us * \$150.00 Non-refunda	-	• .	∗ □Yes	□ No			
l would like: 🛛 H	Homestay	🗌 Student Resi	dence A	rrival date:	Departure date:		
What type of room would you like?  Private Homestay shared							
What type of bathroom would you like?  Shared  Private* *The private bath option in homestay is for Executive English enrollments only							
CISL will contact you to confirm the availability of the accommodation you have requested.							

HOMESTAY F	REFERENCES
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Preferred meal plan	🗌 Breakfast Only	□ Breakfast and Dinner		
Can you live with small children?	☐ Yes	□ No		
Can you live with cats?	☐ Yes	□ No		
Can you live with dogs?	☐ Yes	□ No		
Do you smoke?	☐ Yes	□ No		
Can you live with smokers?	☐ Yes	□ No		
Do you have any allergies?	☐ Yes	□ No If yes, explain:		
Do you take any specific medication that we should know about?				
What are your hobbies?				
What is your occupation?				
Any special requests?				

**ACKNOWLEGEMENT**: Prior to signing this enrollment agreement, you must be given a Catalog and a School Performance Fact Sheet which you are encouraged to review prior to signing this agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School Performance Fact Sheet relating to completion rates, placement rates, license examination passage rates, salaries or wages, and the most recent three-year cohort default rate, if applicable, prior to signing this agreement.

I certify that I have received the Catalog, School Performance Fact Sheet, and information regarding completion rates, placement rates, license examination passage rates, salary or wage information, and the most recent three-year cohort default rate, if applicable, included in the School Performance Fact Sheet, and have signed, initialed, and dated the information provided in the School Performance Fact Sheet.

\_\_\_\_Student Initials Date: \_\_\_\_\_

#### **PROGRAM COSTS**

\$ Tuition
\$ Registration Fee (non-refundable)
\$ California Student Tuition Recovery Fund Fee (non-refundable) (calculated at $00 per 1000$ )
\$ Other Charges for
\$ Total charges for the current period of attendance
\$ Estimated total charges for the entire program
\$ Total charges you are required to pay on enrollment

## AGREEMENT SIGNATURE

You have the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session (first day of classes), or the seventh day after enrollment (seven days from the date when enrollment agreement was signed), whichever is later.

The last date for cancellation is :\_\_\_\_/\_\_\_(MM/DD/YY) This enrollment agreement is a legally binding contract when signed by the student and accepted by the school.

I understand that this is a legally binding contract. My signature below certifies that I have read, understood, and agreed to my rights and responsibilities, and that the institution's cancellation and refund policies have been clearly explained to me.

Agreement: This agreement is a legally binding instrument when signed by me and accepted by the school. I have read, understood, and agree to the terms and conditions, the refund and cancellation policy, schedule, prices, and starting dates. I confirm that I have sufficient funds to pay all of the necessary costs of my course, accommodation, and other necessities during my entire program at CISL. In the event that I become unconscious or incapacitated due to illness or injury while at the school or accommodation, I grant permission for the staff to take necessary measures for providing examination and treatment. I understand that I will be responsible for the expenses incurred for this emergency medical attention.

Any questions or concerns regarding entering the United States that have not been answered or resolved by the school, must be directed to my local consulate/embassy or U.S. Immigration and Customs Enforcement (ICE) (www.ice.gov).

**Photo Release:** Students agree to allow photos and videos taken during the program to be used for publicity purposes.

**Medical Insurance Requirement:** I understand that medical treatment in the United States is very expensive and that I have been advised to obtain medical insurance that is valid in the United States before traveling to this country.

Applicant Signature (Required to process application)	
Parent/Guardian Signature (Required if applicant is und	er 18 years of age)
Name of Parent/Guardian (if applicable)	Date
Signature and Title of School Official Accepting	Enrollment Date

#### PAYMENT INFORMATION

Payment Method Bank Wire Transfer We will contact you with bank wire information.	Credit/Debit Card Visa / MasterCard If you choose to pay by credit or debit card we will email you an invoice via our credit card processing service. (3% - 4% fee applies)	UWestern Union
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## **Registration Fee**

A non-refundable registration fee of \$150 is required for all courses.

### Career English Program

\$250 is non-refundable if the student cancels or postpones the Career English program prior to its commencement and before a company placement has been made. The entire fee is non-refundable if the student cancels the Career English program after a company placement has been found or after it has started.

#### Academic Year Program

\$250 is non-refundable if the student cancels or postpones the program prior to its commencement. The entire fee is nonrefundable if the student cancels the Academic Year program after the student has started classes at college.

## Pathway Program

\$250 is non-refundable if the student cancels or postpones the program prior to its commencement and before the application has been submitted to the college/university. The entire fee is non-refundable after the application has been submitted to the college/university.

## Student's Right to Cancel / Refund policy

You have the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later. A student wishing to cancel or withdraw from the school and receive a refund should send their notice of cancellation or withdrawal to the school's address or by email to the School Director.

- If you cancel your course prior to the first day of class, you will receive a full refund of all tuition charges minus your \$150 registration fee or any other non-refundable fees (e.g. SEVIS, express mail).
- 2. If you cancel your course after the start date of your classes, you will obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.
- 3. If you cancel your course after the first four weeks and you stop your classes before you have completed 60% of your course, you will receive a refund for the unused portion of the tuition. A \$250 cancellation fee will apply.

- 4. All tuition refund calculations are based upon minimum units of one week. This means that a refund is only effective as of the first Monday of the period you are canceling. Here is an example: If you tell the school on a Wednesday that you want to cancel your course immediately, the cancellation will only be effective as of the next Monday.
- 5. In the case of private lessons, one week prior notice is required to cancel your lessons. Here is an example: If you tell the school on a Tuesday that you want to cancel your private lessons, the cancellation will only be effective as of the following Tuesday and you will be charged for all of your scheduled private lessons from the day that you cancel (Tuesday) until the day that your cancellation becomes effective (the next Tuesday).
- 6. If the school cancels or discontinues a course, the school will make a full refund of all tuition you have paid for that course.
- 7. If you change your course after it begins, there will be a \$250 change fee. This does not include additions or extensions.

All refunds will be made within 45 days of a student's cancellation or withdrawal request. We can only pay refunds to the person or company from whom the funds originated.

The school does not participate in the State of California Student Tuition Recovery Fund.

#### Accommodation Fee

The non-refundable accommodation placement fee is \$150.A \$250 accommodation deposit is due at the time of booking. This deposit will be applied to the final accommodation balance.

- A \$100 fee is applied to any accommodation changes made within 14 days of arrival.
- If you cancel your accommodation less than 30 days before your scheduled check in, your \$250 deposit will not be refunded.
- If you want to cancel your accommodations after check-in, a thirty-day advance notice is required. If you do not give a thirty-day advance notice, you must pay for the accommodations for those thirty days.

### Airport Pickup Fees

If you requested airport pickup, the airport pickup fee is not refundable unless you cancel the airport pickup at least 10 days before your scheduled arrival.

### Express Mail Fees

Express mail fees are not refundable.

### Extension of Courses

If you extend your courses or accommodations, each extension shall be considered a new enrollment for purposes of this refund policy.

## Payment of Refunds

Refunds will be paid within 45 calendar days of your request. We can only pay refunds to the person or company from whom the funds originated. To obtain a refund you must make a written request to the school. All refunds are subject to bank or credit card processor transaction fees.

## NOTICE CONCERNING TRANSFERABILITY OF CREDIT AND CREDENTIALS EARNED AT OUR INSTITUTION:

The transferability of credit you earn at CISL is at the complete discretion of an institution to which you may seek to transfer. Acceptance of a CISL Certificate of Completion or Certificate of Attendance that you earn is also at the complete discretion of the institution to which you may seek to transfer. If the Certificate of Completion or Certificate of Attendance that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending CISL to determine if your Certificate of Completion or Certificate of Attendance will transfer.

### BPPE

CISL is a private institution and is approved to operate by the California Bureau for Private Postsecondary Education (BPPE). Any questions a student may have regarding the school brochure/catalog or this enrollment agreement that have not been satisfactorily answered by the institution may be directed to the BPPE at the following addresses:

#### Mailing Address:

Bureau for Private Postsecondary Education, 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 Phone: (916) 574-8900 Toll Free: (888) 370-7589 Website: <u>www.bppe.ca.gov</u> E-mail: bppe@dca.ca.gov

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau's internet website www.bppe.ca.gov

#### TITLE IV POLICY / NO STUDENT LOANS

CISL students are not eligible for Title IV funding. CISL does not offer student loans or financial aid. If you get a student loan, you are responsible for repaying the loan plus interest, less the amount of any refund.

If you default on a federal or state loan both the following may occur (1) The federal or state government or a loan guarantee agency may take action against you, including applying any income tax refund to which you may be entitled to reduce the balance owed on the loan. (2) You may not be eligible for any other federal student financial aid at another institution or other government financial assistance until the loan is repaid.

If you have received federal student financial aid funds, you are entitled to a refund of moneys not paid from federal student financial aid program funds.

# STATE OF CALIFORNIA STUDENT TUITION RECOVERY FUND

The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.

It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834, (916) 574-8900 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

- The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
- 2. You were enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.
- 3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
- 4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
- 5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law, or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.

- 6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but you have been unable to collect the award from the institution.
- You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of non-collection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.

Note: Authority cited: Sections 94803, 94877 and 94923, Education Code. Reference: Section 94923, 94924 and 94925, Education Code.

## QUESTIONS

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1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 www.bbppe.ca.gov toll-free telephone number (888) 370-7589 or by fax (916) 263-1897

### COMPLAINTS

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